



Securities Industry / Regulatory
Council on Continuing Education

CE Transformation Playbook

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About the Playbook

The Securities Industry/Regulatory Council on Continuing Education (CE Council) has created this playbook to help firms and securities professionals prepare for and take full advantage of changes to the Securities Industry Continuing Education (CE) Program. Some of the changes have already gone into effect as of March 15, 2022. This playbook is a living document that will be updated over time with additional resources as they become available. We invite questions and feedback about CE Transformation—and this playbook—to ensure the content is relevant and comprehensive.

CE Transformation Overview

Since 2018, the CE Council has worked with industry stakeholders to implement changes to the Securities Industry CE Program. These changes are designed to create a holistic training program that provides a thorough, streamlined educational experience to registered securities professionals. Our goal is that every individual receives timely, relevant training on new and updated rules and issues applicable to their firm.

CE Transformation features several changes to CE programs, including:

- the transition of Regulatory Element training to an annual requirement;
- registration-based content in the Regulatory Element;
- the expansion of Firm Element training to all registered individuals; and
- the creation of the Maintaining Qualifications Program (MQP), which allows individuals leaving the industry to maintain their qualifications through annual CE.

FINRA announced the effective dates for the relevant rule and program changes in [Regulatory Notice 21-41](#).

Regulatory Element Program

Effective January 1, 2023, [FINRA Rule 1240](#) and other self-regulatory organization (SRO) rules (see [Appendix A](#)) will require registered securities professionals to complete the Regulatory Element annually. In this revised program, content will be tailored to each registration category, and registered securities professionals will be required to complete courses specifically designed for each representative or principal registration category that they hold. This format is a departure from the current Regulatory Element delivery model comprising two distinct “session” types: one for registered representatives and another for registered principals. The CE Council will work with FINRA to identify and publish topics for



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the annual Regulatory Element training curriculum. For example, the 2023 Regulatory Element learning topics will be published by October 1, 2022.

To facilitate these changes, the CE Council is working with regulators to implement improved systems for tracking, notifications and reporting. Regulatory Element training is now facilitated through FINRA's Financial Professional Gateway (FinPro) platform and will continue to be delivered through this system during and after the transition to an annual requirement. The Regulatory Element fee will be reduced from \$55 to \$18. You can learn more about FinPro and other systems relevant to the Regulatory Element in the Resources section of this playbook.

Firm Element Program

The Firm Element requirement is designed to keep registered securities professionals up to date on job- and product-related subjects. Effective January 1, 2023, [FINRA Rule 1240](#) and other SRO rules will provide that Firm Element training must cover topics related to the role, activities or responsibilities of the registered individual, as well as professional responsibility. Upcoming rule changes will also extend the Firm Element requirement to all registered individuals, including those who maintain solely a permissive registration consistent with [FINRA Rule 1210.02](#).

In order to ease the burden of this rule change and create a holistic educational experience in conjunction with Regulatory Element training, the CE Council has recommended several enhancements to applicable rules and will provide guidance on a regular basis. This includes:

- advanced publication of Regulatory Element topics to allow firms to align their internal training programs and avoid duplication of content;
- recognition of other training requirements for purposes of satisfying the Firm Element, including existing programs such as anti-money laundering (AML) training and the firm's annual compliance meeting;
- enhancements to the [Firm Element Needs Analysis Quarterly Highlights](#) (formerly known as Firm Element Advisory (FEA)) and the [CE Council Guide to Continuing Education Firm Element Programs](#); and
- development of a CE content catalog, consisting of training from sources including FINRA, other SROs and a variety of third-party providers, that will be available to firms as an optional resource to select relevant training courses.



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Maintaining Qualifications Program (MQP)

As part of CE Transformation, CE Council worked with FINRA to create a program, the MQP, that allows individuals to maintain their qualifications past the current two-year period following the termination of a registration. The MQP became effective on March 15, 2022. This optional program allows eligible individuals to maintain their qualifications for up to five years by enrolling in the MQP and completing annual training consisting of the Regulatory Element and additional Practical Element content selected by FINRA and the CE Council. Eligible individuals must enroll and complete the required training in a timely fashion in order to maintain qualifications. Registered professionals who maintain a FinPro account will receive email communications about enrolling in and satisfying the requirements of the MQP. Participants must pay a \$100 annual participation fee.

You can learn more about the MQP by visiting [FINRA's Maintaining Qualifications Program](#) page.

Key Milestones

[Key Milestone Dates](#)

Resources

This section of the playbook includes links to informational resources and documents that firms and/or individuals may find helpful in navigating CE Transformation changes.

General Information and Summary Resources

[FINRA Regulatory Notice 21-41](#) (published November 2021) provides the effective dates and operational launch details of the CE Transformation changes. The notice includes a link to amended FINRA rule text ([Attachment A](#)) and the related [FAQ](#). See [Appendix A](#) for links to FINRA and other SRO rule filings.

Continuously Updated General Informational Resources:

- [CE Council Website](#)
- [FINRA CE Transformation webpage](#)
 - Upcoming CE Transformation events will be posted on this page.

Summary Resources:

- [Before and After CE Transformation Summary Table](#)



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Regulatory Element Resources

This section includes systems, reporting and notification tools that firms and individuals may use for managing compliance with Regulatory Element requirements.

Tools for Individuals

- **FinPro** provides individuals (current or former representatives) direct access to resources and tools to manage their securities registration information. Registered individuals will use FinPro to access their Regulatory Element learning. Eligible individuals who terminate a registration will use FinPro to enroll in the MQP, as well as complete required learning as part of the program.
 - **FinPro Creation Guide**
 - **FinPro Account Creation Video**

Tools for Firms

- FinPro Onboarding and Regulatory Element notification email templates are available for firms to use and customize for their email notifications to registered individuals. **Sample emails** are available for firms to use as a starting point for drafting communications to registered individuals regarding FinPro and Regulatory Element CE. For more information regarding FinPro Onboarding **click here**.
- **FINRA Gateway** is a compliance portal designed to streamline the FINRA compliance and reporting experience by providing a more flexible solution that can be customized to target a firm's specific needs. With appropriate entitlement, firms may leverage several features and functionality offered through FINRA Gateway.
 - **CE Notifications to Registered Individuals:** Optional FinPro features are controlled by firms through a FINRA Gateway tool called Firm Settings within the Admin section of the platform. Firms may utilize an optional setting in FINRA Gateway that provides for auto-generated CE emails sent to registered FinPro users according to the frequency selected by their firms.
 - Firms can also request copies of the delivered email notifications. See the **Firm Settings Guide** for more information on how to utilize these features.
 - Firms can also request copies of the email templates that are used for these notifications by contacting feedbackfinragateway@finra.org.



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[Click here](#) for more information on how to access those template emails.

- [FINRA Gateway Reports](#) provides dynamic and customized reporting that allows firms to create, save and export their registered individual and branch information. See the [Firm Gateway Reports User Guide](#) for more information on how to access available CE Template Reports or create customizable reports. Please review [tracking and reporting CE Obligations](#) for more information.

Firm Element Resources

The following is a list of resources that firms may use for managing compliance with Firm Element requirements:

- [The CE Council Guide to Continuing Education Firm Element Programs \(last updated November 2021\)](#) is intended to support development of a Firm Element program that addresses regulatory requirements as well as provides training that is topical, spurs interest from the audience and fosters conversation amongst all stakeholders. The guidance includes a [Needs Analysis Template \(page 12\)](#) that is provided to assist firms in establishing their Firm Element program.
- The [Firm Element FAQ \(last updated November \(2021\)\)](#) document is provided as a helpful starting point to walk firms through planning, developing and implementing a Firm Element program. Each firm must consider its size, structure, scope of business, regulatory concerns and applicable requirements to ensure that its training program is in accordance with its annual needs analysis and written training plan.
- [Firm Element Needs Analysis Quarterly Highlights \(formerly known as the Firm Element Advisory \(FEA\)\)](#) is published on a quarterly basis to highlight current regulatory and sales practice topics for possible inclusion in Firm Element training plans. Check the Firm Element section of the CE Council website for the latest publication.

Maintaining Qualifications Program Resources

The following is a listing of resources that firms may reference or share with current or departing registered individuals:



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- The [Maintaining Qualifications Program webpage](#) is a dedicated page on the FINRA website that provides summary information about the program, including eligibility requirements and how to enroll. View the [MQP Quick Reference](#) for a snapshot of the MQP Program.

Two-Year Qualification Period

As discussed in [FINRA Regulatory Notice 21-41](#), effective January 1, 2023, the two-year qualification period will apply to all partial terminations, with the exception of a partial termination of a registration category that is a subset of a broader registration category for which an individual remains registered or otherwise qualified under the two-year qualification period.

CE Council encourages you to review the [frequently asked questions](#) that are linked to the Regulatory Notice. Section 4 of the frequently asked questions includes a discussion of relevant questions and scenarios.

Archived Media – Audio and/or Video Resources

Below is a list of previously recorded sessions that feature informational content on CE Transformation. To receive information regarding updates and upcoming events, subscribe to the Registration and Testing Information email list at the [FINRA Email Subscription Service webpage](#).

- **CE Transformation: The Maintaining Qualifications Program (MQP) Explained (February 3, 2022)** – During this webinar, FINRA staff review rule changes detailed in Regulatory Notice 21-41 and discuss the impacts to member firms and registered individuals. Access the [presentation slides](#) and view the recording on this [page](#).
- **FINRA Unscripted Episode 97: FINRA & CE Council: What to Expect: CE Transformation & Maintaining Qualifications Program (January 11, 2022)** – FINRA Unscripted is a podcast series that brings together FINRA leaders to discuss existing and emerging regulatory topics that impact the securities industry. In this episode, you can hear both the firm and regulatory perspectives on upcoming CE enhancements.



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- **FINRA Small Firm Call (December 6, 2021)** – FINRA President and CEO Robert Cook and Vice President of Member Relations and Education Kayte Toczylowski were joined by Vice President of Testing and Continuing Education (TCE) David Scrams to discuss CE Transformation, including information on the MQP and the transition to an annual Regulatory Element requirement. They also highlighted important year-end reminders. A recording of that call is now available: [register today](#) for access.
- **FINRA Virtual Conference Panel: Transforming the Securities Industry Continuing Education (June 30, 2021)** – In this conference panel, FINRA staff and members of CE Council provide an overview of the CE Transformation initiative. [Click here](#) for additional panel details and to launch the conference panel.
- **FINRA Unscripted Episode 54: FINRA & CE Council: Enhancing Industry Continuing Education (March 3, 2020)** –FINRA Unscripted is a podcast series that brings together FINRA leaders to discuss existing and emerging regulatory topics that impact the securities industry. In this episode, you can hear both the firm and regulatory perspectives on the CE enhancements under consideration.

Frequently Asked Questions

As previously noted, Regulatory Notice 21-41 includes a link to [frequently asked questions](#) (FAQ). CE Council encourages you to review the FAQ resource drafted by FINRA.

Stakeholder Considerations

CE Council has put together a [resource](#) compiling different strategies and tactics that firms may consider using for managing and communicating CE Transformation changes to impacted stakeholders. Strategies for communicating annual requirements and informing industry representatives about the MQP are provided for the following stakeholder groups:

- Registered Representative (RRs) - Client and Non-client Facing
- Firm Management, Supervisors of RRs and Human Resources

Annual Regulatory Element Topics

COMING SOON – 2023 Annual Regulatory Element topics will be published by October 1, 2022.



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Other CE Requirements

Individuals may be subject to other CE requirements that are outside the scope of the Securities Industry Continuing Education Program. For instance, a registered representative who is also registered as an investment adviser representative (IAR) may be subject to IAR CE requirements beginning in 2022. For more information about IAR CE, please visit [NASAA's IAR CE](#) page.

APPENDICES

APPENDIX A – SRO Rule Filings

BOX

- [Securities and Exchange Commission Release No. 34-94794](#)

Cboe

- **Cboe Exchange, Inc. (for which the relevant rules are incorporated by reference into the Cboe C2 Exchange, Inc. rulebook)**
 - Release No. [34-94513](#) (March 24, 2022) (notice of filing and immediate effectiveness of File No. [SR-CBOE-2022-012](#))
- **Cboe BYX Exchange, Inc.**
 - Release No. [34-94532](#) (March 28, 2022) (notice of filing and immediate effectiveness of File No. [SR-CboeBYX-2022-006](#))
- **Cboe BZX Exchange, Inc.**
 - Release No. [34-94528](#) (March 28, 2022) (notice of filing and immediate effectiveness of File No. [SR-CboeBZX-2022-022](#))
- **Cboe EDGA Exchange, Inc.**
 - Release No. [34-94526](#) (March 28, 2022) (notice of filing and immediate effectiveness of File No. [SR-CboeEDGA-2022-005](#))
- **Cboe EDGX Exchange, Inc.**
 - Release No. [34-94527](#) (March 28, 2022) (notice of filing and immediate effectiveness of File No. [SR-CboeEDGX-2022-017](#))

FINRA

- [Securities and Exchange Commission Release No. 34-93097 \(September 21, 2021\)](#)



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- [Proposed Rule Change in Federal Register](#)
- [Approval Order](#)

LTSE

- [Securities and Exchange Commission Release No. 34-94515 \(March 24, 2022\)](#)

MEMX

- [Securities and Exchange Commission Release No. 34-94419 \(March 15, 2022\)](#)

MIAX

- **MIAX Options**
 - [Securities and Exchange Commission Release No. 34-95140 \(June 22, 2022\)](#)
- **MIAX EMERALD**
 - [Securities and Exchange Commission Release No. 34-95177 \(June 29, 2022\)](#)
- **MIAX PEARL**
 - [Securities and Exchange Commission Release No. 34-95190 \(June 30, 2022\)](#)

MSRB

- [Securities and Exchange Commission Release 34-95684 \(September 7, 2022\)](#)
- [MSRB Information Notice 2022-09](#)

Nasdaq

- [Securities and Exchange Commission Release No. 34-94400 \(March 11, 2022\)](#)

NYSE

- **New York Stock Exchange (NYSE)**
 - [Securities and Exchange Commission Release No. 34-95061 \(June 7, 2022\)](#)
- **NYSE Arca, Inc.**
 - [Securities and Exchange Commission Release No. 34-95065 \(June 7, 2022\)](#)
- **NYSE American LLC**
 - [Securities and Exchange Commission Release No. 34-95064 \(June 7, 2022\)](#)



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- **NYSE Chicago, Inc.**
 - [Securities and Exchange Commission Release No. 34-95063 \(June 7, 2022\)](#)
- **NYSE National, Inc.**
 - [Securities and Exchange Commission Release No. 34-95062 \(June 7, 2022\)](#)